

# Manually installing a TSP?

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<http://www.tech-archive.net/Archive/Development/microsoft.public.win32.programmer.tapi/2005-05/msg00419.html>

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  - *Date:* Wed, 18 May 2005 14:36:02 -0700
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Is there anything special that needs to be done in order to install a TSP manually? I've got two TSP for Avaya IP Office (one support TAPI 2 the other supports TAPI 3).

After running the OOTB installs both TSP's show up on the "Advanced" tab of "Phone and Modem Properties" and I can retrieve info about both with a call to `lineGetProviderList()`, but when I try to actually access them (using `lineInitializeEx()`, `lineNegotiateAPIVersion`, and `lineGetDevCaps()`) it's as if they don't exist.

I've run their respective installs multiple times with no luck. I've also manually removed and readded them through "Phone and Modem Properties" with no luck.

Is there something that I'm missing?

Thanks  
Eric

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