

Re: file rights issue...

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- *From:* "Brad Pears" <bradp@xxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 31 Jan 2007 18:16:35 -0500
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Yes, they do have TS support. We have been running on TS no probs all along – and it still works now – it's just that they are unable to access the files through the BV app UNLESS the everyone group has been granted full access to the directory. This just started after moving the BV accounting files over to the WIn2K machine where domain rights are now being applied. Before, when we had the data on the NT box, it was not part of the domain so no domain rights were being used – just the local NT servers user rights were being used. I have BV tech support working on it... Just thought someone may have run across similiar problems before...

PS... No, the users do not need local admin rights and to test that theory, I could not even access the data using BV and I am a domain admin. I gave domain admins full access the the direcoties and still no go! Only the addition of the 'everyone' group seems to solve the issue...

Thanks,
Brad

"John Oliver, Jr. [MVP]" <jcoliverjr@xxxxxxxxxxx> wrote in message <news:enZnSqXRHHA.4060@xxxxxxxxxxxxxxxxxxxxxxxx>

You need to get with BV again and ask them what are the required permissions to run there App on both the client workstations and Terminal Server. On the client machines, do the users need to have Local Admin rights? The Terminal Server is an entirely different issue. They first need to have support for their product on TS session. Is this the case?

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"Brad Pears" <bradp@xxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:OOC8PkWRHHA.5032@xxxxxxxxxxxxxxxxxxxxxxxx>

I am not sure if this is an issue related to Windows 2000 file security or

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not but thought I'd post my issue here to see if anyone has experienced this type of thing before.

We use an accounting package called Business Visions (BV). The version of BV we are running uses an SQL DB engine called Pervasive SQL to access the data. The pervasive server engine is running as a service on our Windows 2000 SQL server – which is also where the accounting data is stored (not part of the SQL server database). There are no conflicts with both of these SQL products running on the same machine.

Accounting users run the Business Visions application either locally (on their domain Windows XP workstations) or through a Windows 2003 terminal server session. When the BV application starts it automatically kicks off a Pervasive SQL client – which then accesses the accounting data on the Windows 2000 server through the pervasive SQL gateway service running there. This all works very well – as long as the 'everyone' group has been given full permissions to the accounting data.

Since we can not have our accounting data available to the 'everyone' group :-), I need to figure out WHY this is so... As soon as I remove the 'everyone' group, leaving me with the other required groups there – (and they have also been given full access), the users are unable to access the data through BV! I even tried having them browse to the actual data folders and create a new file, rename a file etc... and all those rights appear to be ok – so I do not know what difference adding the 'everyone' group makes – but it is certainly changing something!

As a side note, we recently migrated this accounting data from an NT 4.0 SP6 machine and we had NO problems with file access at all when the data was on that machine. However, the NT machine was not part of the domain – it was it's own workgroup – so no domain rights applied there. Now that we have moved the data to a Windows 2000 machine in our domain, windows domain security rights now apply and we are having the problems.

Has anyone ever seen this type of a problem before?? Business Visions tech support can not figure it out. At least not the techs that I have talked to. It fails when BV is run on an XP machine (locally) and through a Win2K3 terminal servers session. The users do have rights to the folders because they can browse there and make changes to files in there. I am at a loss!!!

Help!

Thanks, Brad

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