

RE: Windows Update KB905915 issues

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<http://www.tech-archive.net/Archive/BackOffice/microsoft.public.backoffice.smallbiz2000/2006-01/msg00021.html>

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 - *Date:* Wed, 4 Jan 2006 02:24:05 -0800
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I have been experiencing similar problems. The first sign something is wrong is when exchange seems to hang (no Outlook response). then I am unable to remotely connect to te server and the only way to resolve it is by pushing the off button! I seem to get numerous 7011 errors in the event log often relating to different services failing to respond.

I have just removed KB905915 to see if my problem goes away.

DaveC

"Don" wrote:

- > Over the last 2 weeks my SBS 2000 server has been experiencing very erratic
- > behavior. I believe I have narrowed the culprit down to windows update
- > KB905915. I am unsure what triggers the problems to start, but the only way
- > to get things working again is to reboot the server. Once the problems begin,
- > following are the symptoms I notice:
- >
- > 1) Unable to establish new VPN connections. Pre-established VPN connections
- > remain connected and operational. I am able to create a new RDP connection
- > from a workstation to the server. However, when I try to logoff from this
- > remote connection I experience issue #5 detailed below.
- >
- > 2) Unable to use Internet Explorer on server. Screen just hangs with a
- > blank white page. Client workstations can still browse internet OK.
- >
- > 3) Server will not answer any new incoming faxes. On two occasions I
- > noticed the inbox had a fax "in progress". I tried to cancel the fax but
- > then the status just hung at deleting . I tried stopping and restarting the
- > Microsoft shared fax service. The service stopped, but then gave the
- > following message when trying to restart:
- >
- > Could not start the Microsoft shared fax service on local computer. The
- > service did not return an error. This could be an internal windows error, or
- > an internal system error.
- >
- > Possibly this is the trigger that causes the server problems to begin. The
- > fax service has a dependency on the RPC service.

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> 4) I use the POP3 mail connector in Exchange to retrieve my e-mail. When
> the problems occur, no new POP3 mail is retrieved. However no error messages
> are written to the event logs.
>
> 5) When I attempt to logoff or reboot the server to correct the issue, it
> just hangs at the "saving your settings" window. I have let it sit here for
> over ½ hour. The only way to reboot is to push the power button.
>
> 6) There are no relevant entries written to any event log indicating what
> the cause could be.
>
> I have now uninstalled this windows update about 4 days ago. Since then the
> problem has yet to occur again. The fax activity has been very low over the
> holiday weekend though, so time will tell if the problem is fixed for good.
>
> I would like to find out if anybody else has experienced similar issues with
> this update. Is there any fix available yet to get the update installed
> without causing a problem?
>
> Any comments or suggestions would be greatly appreciated.
>
> Don
>
> .

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