

Re: Slow web sites

Source:

<http://www.tech-archive.net/Archive/BackOffice/microsoft.public.backoffice.smallbiz2000/2005-09/msg00220.html>

- *From:* v-tomche@xxxxxxxxxxxxxxxxxxxxxxxx (Tom Che [MSFT])
 - *Date:* Mon, 19 Sep 2005 11:07:14 GMT
-

Hi Stewart,

Thanks for your update. Sorry for my delayed response due to the weekend.

This issue is really weird, but you may try the following method to disable the cache of this problematic site.

This method uses Routing Rules to control caching of specific sites or URLs. To prevent caching of a specific site and path, perform the following steps:

1. Create a Destination set that, partially or fully, defines the Site and path whose caching you wish to regulate. For example:

Destination: ebay.co.uk

Path: /somePath*

NOTE: Do not specify "HTTP:// when you create the destination set and the path data is optional.

2. Create a routing rule that applies to this destination set:

– For processing requests, select "Retrieve them directly from the specified destination".

– Set "Search cache for" to "Any version of the object, if non exists, retrieve the request using the route defined on the action tab".

– Set "Cache content" to "No content will ever be cached".

3. After the wizard completes, set the order of the new rule to be above any other rules that may apply to a similar Destination Set, including the default rule that may applies to "Any Request".

If this does not work, please select "VALID version of the object, if non exists, retrieve the request using the route defined on the action tab" instead of ANY during STEP 2.

If the issue persists after above steps, please disable all HTTP caching

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for a test.

Hope this helps.

Have a nice day!

Sincerely,

Tom Che

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that others may learn and benefit from your issue.
=====

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=====
>From: "Stewart Smith" <nospam@xxxxxxxxxx>
>References: <uGk#baZsFHA.3732@xxxxxxxxxxxxxxxxxxxxxx>
><OyLyFpasFHA.1168@xxxxxxxxxxxxxxxxxxxxxx>
><eE1X4emsFHA.3404@xxxxxxxxxxxxxxxxxxxxxx>
><RJbrmv5sFHA.2944@xxxxxxxxxxxxxxxxxxxxxx>
>Subject: Re: Slow web sites
>Date: Thu, 15 Sep 2005 20:41:17 +0100
>Lines: 190
>X-Priority: 3
>X-Unsent: 1
>X-MSMail-Priority: Normal
>X-Newsreader: Microsoft Outlook Express 6.00.2900.2180
>X-RFC2646: Format=Flowed; Original
>X-MimeOLE: Produced By Microsoft MimeOLE V6.00.2900.2180
>Message-ID: <eAQyy1iuFHA.2064@xxxxxxxxxxxxxxxxxxxxxx>
>Newsgroups: microsoft.public.backoffice.smallbiz2000
>NNTP-Posting-Host: 82.153.156.242
>Path: TK2MSFTNGXA01.phx.gbl!TK2MSFTNGP08.phx.gbl!TK2MSFTNGP09.phx.gbl
>Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.backoffice.smallbiz2000:21605
>X-Tomcat-NG: microsoft.public.backoffice.smallbiz2000
>
>ank you for your input – sorry for not replying earlier.
>
>I have tried using the IP address instead of the fqdn and this does not
seem
>to solve the problem.
>
>I have the firewall client installed & running on the PCs but IE is set to
>'use a proxy server'. If I turn this off so that the requests are
>redirected
>through the firewall client then this seems to resolve the problem.

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However.

>if I come back next day and try it then it has slowed down again. If I set

>IE back to 'use proxy server' then it

>still seems to work ok again for a few hours or so.

>Even if I turn 'use proxy server' off then immediately back on it seems to

>start working OK for a while.

>

>I have tried restarting all relevant services, even rebooting the server

but

>this has no effect.

>

>I have also tried the procedure in 'Configuring Web Proxy Clients for

Direct

>Access' but nothing works at all after doing this. Perhaps I have

>misunderstood something.

>

>Any other suggestions?

>

>Many thanks

>Stewart.

>

>"Tom Che [MSFT]" <v-tomche@xxxxxxxxxxxxxxxxxxxx> wrote in message

>news:RJbrmv5sFHA.2944@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

>> Hi Stewart.

>>

>> Thanks for your posting. Also thanks for our MVP Kevin's kindly reply.

>>

>> This is a really weird issue, but you may refer to the following steps

for

>> further troubleshooting:

>>

>> 1. If you accesses the specific web site by using the IP address, does

>> this issue occur? Because this issue may be related to DNS service, you

>> may try to restart the DNS Service to clear the DNS cache to see how it

>> goes.

>>

>> 2. It seems that this issue is not persistent, because "What seems
strange

>> is that one minute it is working great and the next it grinds to a halt".

>> Then, immediately after the issue occurs, if you restart the server,

could

>> this issue be temp resolved? If so, you may restart the individual

>> service

>> instead of the server to identify further. So far the possible cause

>> under

>> my estimate is ISA cache and DNS services.

>>

>> 3. Since ISA2k is installed, I would suggest you may disable the Web

Proxy

>> in IE, and get firewall client installed on the client. (Disable the

HTTP

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>> Redirector or configure it as "Send to requested Web server") Then access
>> the problematic web site again, if it work, we can confirm that the web
>> proxy service doesn't work well with this particular site, you may try
>> the
>> following workaround.
>>
>> a. Configure ISA 2000 to use the automatic configuration script.
>> b. Add the ebay.co.uk into the direct access list.
>> c. Restart the Web Proxy and Firewall service.
>>
>> For more detailed information, please see:
>>
>> <<http://www.isaserver.org/tutorials/Configuring Web Proxy Clients for Direct>
>> Access.html>
>>
>> 4. Furthermore, if the issue persists after above steps, you may need to
>> make sure when this issue occur, if affect not only the clients, but the
>> server. I mean that you may try to visit the Web site from the server
>> when
>> the issue occurs. This point could make things clearer.
>>
>> Hope this helps
>>
>> Have a nice day!
>>
>> Sincerely,
>> Tom Che
>> Microsoft Online Partner Support
>> Get Secure! – www.microsoft.com/security
>>
>> =====
>> When responding to posts, please "Reply to Group" via your newsreader so
>> that others may learn and benefit from your issue.
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>> rights.
>>
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>> -----
>>> From: "Stewart Smith" <nospam@xxxxxxxxxxx>
>>> References: <uGk#baZsFHA.3732@xxxxxxxxxxxxxxxxxxxxxxxx>
>>> <OyLyFpasFHA.1168@xxxxxxxxxxxxxxxxxxxxxxxx>
>>> Subject: Re: Slow web sites
>>> Date: Mon, 5 Sep 2005 23:18:13 +0100
>>> Lines: 65
>>> X-Priority: 3
>>> X-MSMail-Priority: Normal

Re: Slow web sites

>>>>X-Unsent: 1
>>>>X-Newsreader: Microsoft Outlook Express 6.00.2900.2180
>>>>X-RFC2646: Format=Flowed; Response
>>>>X-MimeOLE: Produced By Microsoft MimeOLE V6.00.2900.2180
>>>>Message-ID: <eE1X4emsFHA.3404@xxxxxxxxxxxxxxxxxxxxxxxx>
>>>>Newsgroups: microsoft.public.backoffice.smallbiz2000
>>>>NNTP-Posting-Host: 82.153.156.242
>>>>Path: TK2MSFTNGXA01.phx.gbl!TK2MSFTNGP08.phx.gbl!TK2MSFTNGP09.phx.gbl
>>>>Xref: TK2MSFTNGXA01.phx.gbl
microsoft.public.backoffice.smallbiz2000:21406
>>>>X-Tomcat-NG: microsoft.public.backoffice.smallbiz2000
>>>>
>>>>Hi Kevin,
>>>>
>>>>I have tried all 3 methods mentioned in this article but still having the
>>>>same problem. What seems strange is that one minute it is working great
>>>>and
>>>>the next it grinds to a halt. When I run the other PC, connected directly
>>>>to
>>>>the router – independent of the server, at the exact same time looking
for
>>>>the exact same pages, it has no problem.
>>>>
>>>>Any more ideas?
>>>>
>>>>Thanks
>>>>Stewart.
>>>>
>>>>"Kevin Weilbacher [SBS-MVP]" <kweilbacMVP@xxxxxxx> wrote in message
>>>>news:OyLyFpasFHA.1168@xxxxxxxxxxxxxxxxxxxxxxxx
>>>>> The following KB article explains methods for clearing out ISA web web
>>>>> cache. I use the VBS script they provide rather than deleting anything
>>>>> manually from the urlcache:
>>>>> <http://support.microsoft.com/kb/301471>
>>>>>
>>>>>
>>>>> --
>>>>> Kevin Weilbacher [SBS-MVP]
>>>>> "The days pass by so quickly now, the nights are seldom long"
>>>>>
>>>>>
>>>>> "Stewart Smith" <nospam@xxxxxxxxxx> wrote in message
>>>>> news:uGk%23baZsFHA.3732@xxxxxxxxxxxxxxxxxxxxxxxx
>>>>>> Hi all,
>>>>>>
>>>>>>> We have an SBS2K server which all appears to be working beautifully.
>>>>>>> However, over the last few weeks 1 particular web site (ebay.co.uk!)
>>>>>>> more
>>>>>>> often than not takes ages to download, quite often with page errors,
or
>>>>>>> just

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>>>>> wont download at all. I cant find any other site that has this problem.

>>>>>

>>>>> This is being experienced on all the PCs on the network and in addition

>>>>> they

>>>>> are all kept clean with various anti spy/malware programs.

>>>>> The server has 2 adapters. One for LAN & the other for ADSL via a >>>router.

>>>>> It

>>>>> is fully patched as of about 3 weeks ago.

>>>>>

>>>>> I would generally just assume that the site, or the route to it, is

>>>>> experiencing some problems however, if a standalone PC is plugged

>>>>> directly

>>>>> into the router at the same time as the server then this PC has no

>>>>> problem

>>>>> accessing the site at the exact same time that a network PC is

>>> struggling

>>>>> to

>>>>> get the pages.

>>>>>

>>>>> I have rebooted the server & deleted the contents of c:/urlcache.

>>> Beyond

>>>>> that, being no expert, I am stumped. Can anyone suggest what might be

>>>>> causing this?

>>>>>

>>>>> Thanks

>>>>> Stewart

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>

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• **References:**

◆ **Slow web sites**

◇ **From: Stewart Smith**

Re: Slow web sites

Re: Slow web sites

- ◆ **Re: Slow web sites**
 - ◇ From: Kevin Weilbacher [SBS-MVP]
- ◆ **Re: Slow web sites**
 - ◇ From: Stewart Smith
- ◆ **Re: Slow web sites**
 - ◇ From: Tom Che [MSFT]
- ◆ **Re: Slow web sites**
 - ◇ From: Stewart Smith

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- Previous by thread: **Re: Slow web sites**
- Next by thread: **Outlook XP Terminal server issue**
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 - ◆ **Thread**