

Outlook login prompt on sbs2000 exchange

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<http://www.tech-archive.net/Archive/BackOffice/microsoft.public.backoffice.smallbiz2000/2005-08/msg00342.html>

- *From:* "bjeff" <wjeffries@xxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 24 Aug 2005 14:01:03 GMT
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Hello,

I've read several hundred posts on this subject, but nothing has been exactly what I'm seeing. This is on an sbs2000 server with only win2k and xp clients. Network was recently rebuilt after a bad server crash, new install, new AD, everything, exchange restored from backup tape. Some clients, and I believe only XP clients will start getting username, password, domain prompt when opening Outlook for the first time after login. After that, they can close Outlook and reopen with no prompt, but log off the network once again initiates the prompt. I have checked and all are set to NT Authorization in local Outlook, they can get to network resources, files, internet ok, just Outlook is prompting. When the network was being rebuilt and it was determined that AD would have to be recreated, it was done IN AD users and computers, not in the console. Could this have set login permissions incorrectly so that the aren't carrying over to Exchange? Also, this problem on some PC's did not appear immediately, but after 3 or 4 weeks, and is also happening with some of the users in question over VPN from home, and a second satellite office, however, I can go to a different PC in the office, log in as one of the users with the problem and Outlook will open fine with no prompt. Oh, all client PC's were moved off the domain to a workgroup, then rejoined after AD was reestablished.

Like I said, I've read several hundred posts about Outlook prompting for username, password, and domain, but it is usually a case of having login option set to none, or the issue where Outlook prompts several times and won't log on at all, or prompting only when certain messages are opened. I have not found anything on prompts when Outlook login option is set correctly.

Oh, one other issue I've noticed that may or may not be relevant. Before the crash, I was able to browse the M drive (I know, leave the M drive alone :), but I could, and now I get access denied if I click on any folder other than the Administrator account that I am logged in on.

Could it be that I need to remove the users in AD and recreate them using the console wizard, or readd the PC's with the wizard?

Any help would be highly appreciated.

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Bill

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- **Follow-Ups:**
 - ◆ **Re: Outlook login prompt on sbs2000 exchange**
◇ *From:* Marina Roos [SBS-MVP]
 - ◆ **Re: Outlook login prompt on sbs2000 exchange**
◇ *From:* bjeff
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