

microsoft.public.backoffice.smallbiz2000: Re: backup email to a mail hosting company.

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Source:

<http://www.tech-archive.net/Archive/BackOffice/microsoft.public.backoffice.smallbiz2000/2004-12/0500.html>

From: Joe Letter (*nojunk_at_nojunk.com*)

Date: 12/15/04

Date: Wed, 15 Dec 2004 00:07:51 -0600

Well, so paying messageone might be worth it. But why should I if there is a better solution.

We need a solution that works in three scenarios

- 1) traveling (I suppose owa would work)
- 2) minor outages (especially for those traveling and because of deadlines we deal with)
- 3) major outages / disaster (fire, server toasted for 2 days)

We have a very reliable setup, haven't had many even minor outages at all.

But I don't see why there can't be a simple service that can grab mail and send it two ways... Well I know there is actually but you have to take mail from domain a and forward it to domain b, domain c, etc. Having the different domains is a problem. Can't the mail just be forwarded to two IPs?

There must be a way to have a live pop backup of exchange email!

"Lanwench [MVP - Exchange]"

<lanwench@heybuddy.donotsendme.unsolicitedmail.atyahoo.com> wrote in message news:egVrRyU4EHA.1300@TK2MSFTNGP14.phx.gbl...

> *Joe Letter wrote:*

>> *The problem with the Message One solution is the cost and the
>> unnecessary complexity. Mostly the cost.*

>

> *How important is this to you? Things cost money <g>*

>

>>

>> *If I could find a way to route email to both our exchange server and
>> a copy to our mailhost we would have redundancy for simply the cost
>> of mail hosting.*

>>

>> *I guess another option would be to only have mail sent to our
>> mailhost. We could use exchange to download from the pop accounts.*

>

> *That isn't better at all in my view. POP connectors are not a good thing,*

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> and if the issue in general is that you have unreliable hardware on your
> server, won't help you at all.
>
>> However, exchange pop download doesn't have an option to leave a copy
>> on the server, I believe. So I would have to use a third party
>> product on top of exchange. That would work, I guess. I would just
>> like to get away from POP.
>
> Yes, indeed. Absolutely.
>>
>> There must be a solution along the lines I am looking... Any other
>> ideas being Message One isn't going to cut it?
>
> What exactly are you looking for? There are many levels of redundancy/DR.
> For example, if you just have a slightly flaky Internet connection or want
> to make sure mail isn't lost during planned maintenance of your
> network/server, get someone else to act as backup for your domain's mail
> (specify their server as a secondary/tertiary etc MX record). MailHop
> BackupMX from www.dyndns.org will do this and is only about \$20/yr.
> If you have unstable server or network hardware, fix that. Get better
> kit/patch/do what you need to.
> If you have an unreliable Internet connection, either get a new ISP or get
> another leased line/connection and a load-balancing router that can detect
> dead link and switch over automatically for failover.
> Do full nightly backups and store backup media offsite.
> Etc.
>
> Anything else (messageone, DR site, third party sync tools) will cost you
> a
> lot more. This, like anything else, depends entirely on a) what you want
> to
> prepare for/prevent and b) how much you want to spend. So it's back to:
> how
> important is this to your company? What would it cost them if they lost
> mail, and does that mean that a 1 hr outage is acceptable but a full day
> is
> not, etc etc etc?
>>
>> Thanks!
>> Joe Letter.
>>
>>
>> "Lanwench [MVP - Exchange]"
>> <lanwench@heybuddy.donotsendme.unsolicitedmail.atyahoo.com> wrote in
>> message news:uOHcQUZ3EHA.3380@TK2MSFTNGP09.phx.gbl...
>>> Joe Letter wrote:
>>>> Does anyone know of a way I might be able to have my smtp
>>>> mail routed to 2 different mail locations?
>>>>
>>>> Here is my scenario. I would like mail coming to our domain
>>>> to be sent to our ISP, as it currently is. This mail is

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>>>> retrievable by webmail. I would also like a copy of all mail sent
>>>> to our exchange server. The exchange server would be what we use
>>>> for normal mail operations. However, if our exchange mail server
>>>> goes down, we would like to be able to revert to checking mail on
>>>> our ISP's webmail server, *and* we would like that there would be a
>>>> history of all mail received even before our exchange server
>>>> crashed. You might be wondering why we might want such an
>>>> elaborate
>>>> fall back mechanism. Our business operates with many very time
>>>> sensitive deadlines. Much of these deadlines revolve around emails.
>>>> It would instill peace of mind to be able to know that if our
>>>> internal mail server was down for any slightly lengthy period (fire,
>>>> flood, hurricane), we would still have immediate access to all mail,
>>>> including mail we received in the weeks before the failure.
>>>>
>>>> Thanks,
>>>> Joe
>>>> /----- webmail / pop accounts (used only when
>>>> main server is down.)
>>>> email ----->
>>>> \----- exchange server (everyday use)
>>>>
>>>> ps. I know exchange can be setup to forward emails to another
>>>> account. This solution alone is not good enough since when exchange
>>>> is down we will not be able to current receive external email.
>>>>
>>>> Instead of this circuitous route, might want to check out the service
>>>> offered at www.messageone.com – no POP, but it sounds better to me.
>
>