

Re: ALL RAS users denied access to exchange (incorrect credentials)

Source:

<http://www.tech-archive.net/Archive/BackOffice/microsoft.public.backoffice.smallbiz2000/2004-10/0209.html>

From: Marina Roos [SBS-MVP] (marina_at_roos.nodontwantspam.nl.com)

Date: 10/05/04

Date: Tue, 5 Oct 2004 02:59:29 +0200

Hi Phil,

Check in RRAS that the internal nic is responsible for giving out IP's from DHCP.

--

Regards,

Marina

Microsoft SBS-MVP

<anonymous@discussions.microsoft.com> schreef in bericht

news:224b01c4aa74\$c23cf6c0\$a501280a@phx.gbl...

> Hi Marina

>

> Have made change in article 292822 it made no difference
> have found out that the RAS is not passing on the DNS name
> resolution so if i connect an outlook client to exchange
> by ip address i connect ok but am unable to connect using
> the server name

>

> If i do a ipconfig /all on the exchange server it shows
> the dial up adapter is set to the loopback address of
> 127.0.0.1

>

> Turning in now will get back to this first thing in the
> morning

>

> Regards

>

> Phil Birch phil@japhlin.co.uk

>

> >-----Original Message-----

> >ICW is Internet Connection Wizard. Run it from the To Do
> list in the SBS

> >console. And definitely look up article 292822. You will
> need it.

> >

> >--

> >Regards,

> >

> >Marina

> >Microsoft SBS-MVP

> >

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> >"Phil Birch" <anonymous@discussions.microsoft.com>
> schreef in bericht
> >news:3ac501c4aa5f$2499f0e0$a401280a@phx.gbl...
> >> Thanks Marina am looking up 261655
> >>
> >> What is ICW?
> >>
> >> I have just noticed two events in the event viewer
> >>
> >> both to do with RAS ID 47 and ID 28
> >>
> >> ID 47 is asking about is there something else using ras
> >> ports 1719 and 1718 a socket connection was attempted to
> >> an unreachable host.
> >>
> >> These errors only show up during server boot
> >>
> >> Am reading 261655 now so hope you will be able to reply
> >> whilst i read it
> >>
> >> regards phil
> >> >-----Original Message-----
> >> >Hi Phil,
> >> >
> >> >Did you run ICW after changing to broadband? You are
> >> using 2 nics? Than make
> >> >sure you have applied the regedits in 292822.
> >> >
> >> >--
> >> >Regards,
> >> >
> >> >Marina
> >> >Microsoft SBS-MVP
> >> >
> >> >"Phil Birch" <anonymous@discussions.microsoft.com>
> >> schreef in bericht
> >> >news:2f9401c4aa53$a50da980$a301280a@phx.gbl...
> >> >> We have a SBS 2000 server which was working fine this
> >> >> morning the only recent
> >> >> work was to convert them from ISDN to Broadband for
> >> >> internet and email.
> >> >>
> >> >> Suddenly today at approx midday all external dial in
> >> users
> >> >> are able to connect to RAS but exchange server
> >> rejects
> >> the
> >> >> outlook clients saying that their credentials are
> >> >> incorrect!
> >> >>
> >> >> No one has changed anything!
> >> >>
> >> >> We have tried changing one of the users passwords (no
> >> good)
> >> >>
> >> >> All local Lan users can connect to exchange OK so
> >> can a
> >> >> remote office through a router
> >> >>
> >> >> Only the RAS users are rejected by exchange!
> >> >>
> >> >> There are no event viewer items that could give us a
```

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```
> >> clue
> >> >>
> >> >> Any help would be very nice!
> >> >>
> >> >>
> >> >
> >> >
> >> >
> >> >.
> >> >
> >
> >
> >
> >.
> >
```