

Re: RRAS Interface keeps failing

Source:

<http://www.tech-archive.net/Archive/BackOffice/microsoft.public.backoffice.smallbiz2000/2004-09/0073.html>

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Date: 09/01/04

Date: Wed, 1 Sep 2004 11:58:02 -0500

Try this link and see if it helps

<http://www.eventid.net/display.asp?eventid=20138&eventno=1286&source=RemoteAccess&phase=1>

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Cris Hanna (SBS-MVP)

Please only respond in the Newsgroup and not directly to me, so that everyone can share the information

"Andy C" <a.cliffe@geodelft.co.uk> wrote in message
news:%23KzGPsAkeEHA.2140@TK2MSFTNGP15.phx.gbl...

> Hi everyone,
> I've got a slight problem with my RRAS server.
> First ill tell you the build of the system, its a SBS2K box with RRAS
> enabled and configured to act as a VPN server, I also have a Watchguard
> firewall in place with a static IP address from the web.
> My problem is this...
> I have a Persistent connection to the Head office setup in RRAS which
works
> fine but out of the blue it will fail at least once a day giving me the
> error that the credentials have not been set.
> Although the credentials have been set, I try to reset the credentials for
> the connection interface but it still tells me when I try to connect the
> link that the Credentials have not been set.
> This is the event log I get...
>
> Event Type: Error
> Event Source: RemoteAccess
> Event Category: None
> Event ID: 20138
> Date: 27/08/2004
> Time: 13:15:36
> User: N/A
> Computer: GS-DATA
> Description:
> A Demand Dial connection to the remote interface GeoDelft failed to be
> initiated successfully. The following error occurred: The interface
> credentials have not been set.
> Data:
> 0000: 8d 03 00 00 ...
>
> I've tried and tried to get this working but have had no joy, the only
> things that appear to fix it is to reboot the server and rebooting the
> server in the day is a bit of a no no but has to be done.
> At the moment the server is getting rebooted easily once a day because of
> this problem.

microsoft.public.backoffice.smallbiz2000: Re: RRAS Interface keeps failing

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> If anyone can help me I would really appreciate it.
> Thanks in advance
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> Andy C
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