

## Re: Marina Roos Re: sbs2000: problems with exchange

**Source:**

<http://www.tech-archive.net/Archive/BackOffice/microsoft.public.backoffice.smallbiz2000/2004-05/0774.html>

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**From:** Marina Roos [SBS-MVP] ([marina\\_at\\_roos.nodontwantspam.nl.com](mailto:marina_at_roos.nodontwantspam.nl.com))

**Date:** 05/11/04

Date: Tue, 11 May 2004 19:45:53 +0200

Hi Mike,

No problem, glad to be of help anytime.

You better setup DHCP on the SBS, it will push all the necessary settings to your clients and it is a no-brainer.

Try to change things one at the time to see if it all works out properly.

Are you using 2 nics? Which router do you have?

--

Regards,

Marina

Microsoft SBS-MVP

"mike" <tech@phaselmw.com> schreef in bericht  
news:Oxbz163NEHA.640@TK2MSFTNGP12.phx.gbl...

> Hey Marina, sorry for keeping you up :).

> Yeah, we are using outlook 2000 for both intranet and external email. It  
> seems to work okay, but I agree that its not good. I'm there as soon as we  
> find a host setup for SMTP.

> I think I figured out my main problem though, and I to let you know since  
> you were the one to point me in the right direction. On our old sbs2000  
> install, the clients were set up to obtain both IP & DNS, and the server  
had

> DHCP setup. Well, on the new install, I don't have DHCP setup. So rather  
> than a permissions problem when opening outlook 2000, I had a communication  
> problem, just like you said. So I'm going to try it tonight and keep my  
> fingers crossed. Thanks a million for all of your help. I hope your still  
> around later this week, I have to setup up VPN so users can access files  
at

> home, and I have lots of questions about that.

> thanks and take care.

> Mike

>

>

> "Marina Roos [SBS-MVP]" <marina@roos.nodontwantspam.nl.com> wrote in  
message

> news:%23LQ1hruneHA.1956@TK2MSFTNGP10.phx.gbl...

> > Hi Mike,

> >

> > You're keeping me awake! ;-)

> >

> > If you don't have external email, then you should use Exchange for  
> internal

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> > email. Users have the company.local address already so they are able to  
> mail  
> > each other internally.  
> > Do you have a registered domain? If not, register one and do it with a  
> > provider that will support SMTP, as POP3 sucks.  
> > Emails are stored in the Exchange server, on the server and that is what  
> you  
> > want. The server will get backed up every day, right? The workstations  
> not.  
> >  
> > Are those pop3 accounts private accounts? I would use Outlook Express  
for  
> > that to be honest, but with Microsoft Outlook 2003 you can handle both.  
> > Don't use Outlook 2000 to combine the Exchange server with the internet  
> > email service, that will go wrong.  
> >  
> >  
> > --  
> > Regards,  
> >  
> > Marina  
> > Microsoft SBS-MVP  
> >  
> > "mike" <tech@phaselmw.com> schreef in bericht  
> > news:%23gTX0iuNEHA.1952@TK2MSFTNGP11.phx.gbl...  
> > > Thanks Marina, I'll try that.  
> > >  
> > > When you say, I shouldn't need to setup a pop3 account, are you sure?  
> > > Because we are not using exchange for external email (at least now  
right  
> > > now), we havent found a host for that purpose yet. So the emails are  
> > stored  
> > > on clients, not server right? So we have it setup for now where each  
> > client  
> > > has pop3 and sucks down individually from host to client, not going  
> > through  
> > > exchange. Sorry, I should have mentioned that. I'll run this by you  
too  
> > > since we're on the subject. In order to have exchange take care of all  
> > of  
> > > that stuff like you say, and have all external emails go through  
> > exchange  
> > > server, we need a host to have just one big mail box where all emails  
> > are  
> > > stored and OUR server sucks them all down and distributes them from  
> > there  
> > > right? Thats my goal anyways. I hate not being able to back up emails.  
> > > I'll  
> > > try what you wrote below to get things rolling. Again, many thanks for  
> > > your  
> > > support, I really appreciate it greatly. I'll give you an update on  
how  
> > > things go.  
> > > Regards,  
> > > Mike  
> > >  
> > >  
> > > "Marina Roos [SBS-MVP]" <marina@roos.nodontwantspam.nl.com> wrote in  
> > > message  
> > > news:OafztYuNEHA.3712@TK2MSFTNGP10.phx.gbl...  
> > > > Hi Mike,  
> > > >

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> > > > You're just lucky I'm still awake ;)  
> > > >  
> > > > On the workstations you will need to create the Outlook profile. In  
> > > fact,  
> > > > the first time a user logs in to a workstation and starts Microsoft  
> > > Outlook,  
> > > > it will automatically setup the profile. You will have to tell  
Outlook  
> > > it  
> > > > has to work in Corporate/Workgroup Mode. Than that you want to  
connect  
> > > to  
> > > an  
> > > > Exchange server, so it will ask you for the name of the server and  
the  
> > > > username. Also, the Outlook Addressbook will be automatically added  
to  
> > > the  
> > > > profile. After that, Microsoft Outlook should be good to go for that  
> > > user.  
> > > > If that profile for some reason hasn't been setup right, go to  
Control  
> > > > Panel, Email. There you add the Microsoft Exchange Server-service  
and  
> > > the  
> > > > Outlook Addressbook.  
> > > >  
> > > > You shouldn't need to setup a pop3account. The Exchange server will  
> > > take  
> > > > care of everything.  
> > > >  
> > > > Once Outlook is installed on a workstation, you don't have to  
> > > reinstall  
> > > it  
> > > > for another user. You login as another user, fire up Outlook and it  
> > > will  
> > > > create the profile for you like I explained in the first paragraph.  
> > > > You will have to give the user adminrights on the workstation though  
> > > to  
> > > > set  
> > > > this up. In Control Panel, Users and Groups, add the user (or all  
> > > > domainusers) from the domain with the dropdownbox to the local  
> > > > Administratrors Group. This will not give those users adminrights on  
> > > the  
> > > > domain, just on the workstation so they are able to install  
programs.  
> > > If  
> > > > you  
> > > > > wish, you can remove these users from the local administrators group  
> > > > after  
> > > > > making sure all programs work.  
> > > > >  
> > > > > But the workstations will have to be joined to the domain and the  
user  
> > > > will  
> > > > > have to log into the domain too.  
> > > > >  
> > > > >  
> > > > > --  
> > > > > Regards,  
> > > > >  
> > > > > Marina

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> > > > Microsoft SBS-MVP  
> > > >  
> > > > "mike" <tech@phaselmw.com> schreef in bericht  
> > > > news:%23hGrtSuNEHA.1004@TK2MSFTNGP10.phx.gbl...  
> > > > Hello Marina, thank you so much for your response. I hope you have  
> the  
> > > > time  
> > > > to read all this. I'll understand if you don't, but I really don't  
> know  
> > > > how  
> > > > else to explain this in any shorter sentences. Please bare with  
me.  
> I  
> > > hope  
> > > > the longer drawn out version of my problem helps you understand.  
> > Again,  
> > > > thank you so much in advance.  
> > > >  
> > > >  
> > > >  
> > > >  
> > > > Honestly, I'm not too familiar with exchange. I didn't even know I  
> > needed  
> > > > to  
> > > > create an outlook profile. Do you create the profile on the server  
> or  
> > > > client? And do I need to do it for every user? I thought that the  
> > server  
> > > > automatically does that for you.  
> > > >  
> > > > Maybe I should start from beginning: this is a fresh re-install of  
> SBS  
> > > > 2000  
> > > > on a new hard drive. Our current sbs2000 running is out of room,  
the  
> > > drive  
> > > > is dynamic, so I can't ghost it on a bigger drive, which means.  
> start  
> > > > over.  
> > > >  
> > > >  
> > > >  
> > > > Let me first tell you what does work: I was able to use my own  
user  
> > name  
> > > > (not administrator) which I've given admin rights to, and the  
> internal  
> > > email  
> > > > worked just fine. When I opened outlook, it did it's little  
> > > > pre-installation  
> > > > thing and I was able to see all of the internal users in the  
> contacts  
> > > list  
> > > > if I wanted to send an email to them. Keep in mind, that I did  
this  
> on  
> > a  
> > > > client machine that I dis-joined from the other domain which is  
out  
> or  
> > > > room,

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> > > > and I didn't even need to reinstall outlook sr-1 from client apps  
> > folder  
> > > on  
> > > > new install. However, I setup a pop3 account on this machine, and  
it  
> > > > couldn't  
> > > > find the incoming pop3 server, a dialog box just kept coming up  
> > giving  
> > > me  
> > > > a chance to re-type my incoming address. I checked all services  
for  
> > > > exchange  
> > > > on the server, they were all on. I also setup the same pop3  
account  
> on  
> > > > plain  
> > > > old outlook express on same machine, and then another, and both  
> found  
> > > the  
> > > > incoming pop3 just fine.  
> > > >  
> > > > So I give up on that for the time being, and go disjoin another  
> client  
> > > > machine, and rejoin it to new install. Keep in mind that this  
> > particular  
> > > > machine is for our sales guy, and he does not have ANY admin  
rights.  
> I  
> > > go  
> > > > to  
> > > > open outlook 2000, a message pops up saying I do not have  
permission  
> > > to  
> > > > access folders for something like that, and then I choose 'no' and  
> > close  
> > > > the  
> > > > program.  
> > > >  
> > > >  
> > > >  
> > > > So one machine in which I use and have admin rights opens outlook  
> 2000  
> > > > just  
> > > > fine with exchange access, but no outgoing. The other, outlook  
2000  
> > wont  
> > > > even fully open because of permissions??? Hopefully this helps you  
> > > > understand better. I feel like I'm missing something in some  
global  
> or  
> > > > group  
> > > > policy or something. I never had this problem on old domain,  
> however,  
> > I  
> > > > did  
> > > > not set it up either.  
> > > >  
> > > > Very best regards,  
> > > > Mike  
> > > >  
> > > >  
> > > >

