

Re: Virus Problems.....

Source:

<http://www.tech-archive.net/Archive/BackOffice/microsoft.public.backoffice.smallbiz2000/2004-03/1375.html>

anonymous_at_discussions.microsoft.com

Date: 03/18/04

Date: Thu, 18 Mar 2004 11:52:51 -0800

Thanks for the response.

What about the problem with the Admin password? I can't access the server at this point. I know, I know.....I should have had a separate login other than the Admin, but i haven't gotten to that point yet. Any suggestions?

Mike

>-----Original Message-----

>I'd probably start by disabling your Internet connection to prevent any more

>infected files from moving out from your server (or in). You need to use

>your Exchange AV scanner to get rid of this if it's showing up on the M

>drive - as they've said, you can't run the ordinary file system scanner on

>M. You need to scan/clean your Exchange databases, since that's where the

>virus is, using the Exchange portion of your AV software.

>

>Some of these viruses use their own SMTP engine, and some use Exchange.

>That's why you need to do a complete file system scan AND Exchange-aware

>scan, so that you'll catch files that have been installed on the system and

>files that are still held in Exchange.

>

>Since I doubt you're opening e-mail attachments on the server, you must have

>some infected workstations as well. Consider the option of updating all the

>workstation AV signature files, then pull the plug on your hub or switch so

>that each server and workstation in your office is

isolated from the others.

>Run at least one virus scan on all of them. Another thing I'd do is that

>most of the AV companies offer free on-line AV scanners on their web sites.

>Once you've used your AV program to get rid of everything you can find,

>reconnect to the Internet and run the online scanner of a competing company.

>That'll give you a second shot at anything the first scan may have missed.

>

>And lastly, you need to figure out how it happened that a virus got by your

>defenses, and increase your security and/or user training appropriately. No

>one precaution is enough – I ran a virus file myself a couple of weeks ago,

>and I'm the most paranoid person I know when it comes to attachments.

>

>

>"Mike" <anonymous@discussions.microsoft.com> wrote in message

>news:fc6901c40cf9\$fb57bb0\$a101280a@phx.gbl...

>> I'm running SBS 2000 along with the Exchange. The server

>> was hit with multiple virus' recently. The virus' that

>> were quarantined, i got rid of, but i believe that thier

>> is still a problem.

>>

>> We're being told that our company is sending out

>> malicious emails, when in reality we're not. It's the

>> virus!!

>>

>> Right now, the system's email and internet is running

>> extremely slow. I tried running the "cleaning" utility

>> that i got from symantec, but it tells me that i SHOULD

>> NOT run it on the M:/ Drive. Now, how am i suppose to

>> clean this problem up if i can't run it on the M:/ drive

>> and that's where the virus is?????

>>

>> Also, is it possible that the virus disables/changes the

>> Administrator password? I can't log in!! What do i do

>> about this?

>>

>> Thanks in advance for any help.

>>

microsoft.public.backoffice.smallbiz2000: Re: Virus Problems.....

>> *Mike*

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