

Re: Boss demands a connection

Source:

<http://www.tech-archive.net/Archive/BackOffice/microsoft.public.backoffice.smallbiz/2004-06/0121.html>

From: jojo (cgv_2000*SPAM*_at_yahoo.com)

Date: 06/07/04

Date: Mon, 7 Jun 2004 16:46:38 -0500

sbs small business backoffice client software.

I have to install it on all of my network computers to gain access to the server, is that not so with remote access?

Thanks,

jojo

"Marina Roos [SBS-MVP]" <marina@roos.nodontwantspam.nl.com> wrote in message news:O4zh2bNTEHA.1508@TK2MSFTNGP11.phx.gbl...

> *Hi Jojo,*

>

> *What client software?*

>

> --

> *Regards,*

>

> *Marina*

> *Microsoft SBS-MVP*

>

> "jojo" <cgv_2000*SPAM*@yahoo.com> schreef in bericht

> news:uWwrrwONTEHA.2716@tk2msftngp13.phx.gbl...

> > *Marina,*

> > *After speaking with my boss about my latest attempts, he reminded me of*

a

> > *problem with his XP computer. When trying to install the client software*

> > *he got an error message..something about using a 16 bit program on a 32*

> > *bit*

> > *machine*

> > *or vise versa????*

> > *Should I have him try to re-install the client setup to get the exact*

> > *message, or does this*

> > *make sense to you?*

> >

> > *Thanks,*

> > *jojo*

> >

> >

> > "Marina Roos [SBS-MVP]" <marina@roos.nodontwantspam.nl.com> wrote in

> message
> > news:O\$gEjxLTEHA.1168@TK2MSFTNGP11.phx.gbl...
> > > You won't need Netbeui. In fact you should delete that protocol
> > altogether,
> > > but leave that for a next time. So at least uncheck it.
> > > Give the user dial in access.
> > >
> > > SP6a is the latest Servicepack needed for the NT part of SBS.
> > >
> > > At home you only need to create a dial up connection. If you do that
> from
> > a
> > > W98, than make sure that the workgroup on the W98 is set to the
> domainname
> > > of the SBS.
> > > Login as a user that is known on the SBS too.
> > >
> > > You can't upgrade SBS 4.5 to 2k3. You will need new hardware and have
to
> > > migrate, but this can be done successfully.
> > > You wouldn't necessarily have to upgrade the Office, but it would be
> > better.
> > > W95 is really out of the question. That is not supported any more at
> all.
> > >
> > > --
> > > Regards,
> > >
> > > Marina
> > > Microsoft SBS-MVP
> > >
> > > "jojo" <cgv_2000*SPAM*@yahoo.com> schreef in bericht
> > > news:eVIyprLTEHA.2416@TK2MSFTNGP09.phx.gbl...
> > > > ok...this is the scoop...
> > > >
> > > > RAS is in the services..(always has been, did not have to add it)
> > > > modem is currently configured to receive calls only.
> > > > in the network configuration of the RAS under server settings,
> > > > netBEUI is checked and configured "for this computer only"
> > > > and tcp/ip is checked this computer only and use DHCP to assign ip
> > > > addresses.
> > > > I have changed both to allow access to entire network.
> > > > encryption setting allows any authentication including clear text.
> > > >
> > > > what is SP6a and do I need it?
> > > >
> > > > What do I need to do at home?
> > > > reinstall client disk? I have installed the client disk at home
> > > > and have configured a dialup with no success in the past.
> > > > I will have to try this at home tonight and contact the newsgroup
> > tomorrow

>>>> *with more feedback.*
>>>> *Thanks,*
>>>> *jojo*
>>>>
>>>> *We have 2 problems with upgrading.*
>>>> *1. not enough hard drive space. When dell installed everything (sbs,*
>>>> *exchange ect, they*
>>>> *partitioned the disk 2 GB and 15 GB and put everything on the 2 GB.*
> *Just*
>>> *the*
>>>> *standard*
>>>> *install took up almost the entire 2 GB. I'm not talented enough to*
>>>> *reconfigure the hard drive*
>>>> *without causing my company a lot of downtime.*
>>>> *2. expense. We still have systems running office 97 and windows 95,*
>> *which*
>>> *I*
>>>> *would also have*
>>>> *to upgrade if I upgrade sbs.(as I understand it) For a very small*
>>> *business*
>>>> *like ours this is cost prohibitive.*
>>>>
>>>> *I really DO appreciate the help you are giving me here!!*
>>>> *Thanks you,*
>>>> *jojo*
>>>>
>>>>
>>>> *"Marina Roos [SBS-MVP]" <marina@roos.nodontwantspam.nl.com> wrote in*
>>> *message*
>>>> *news:#cTgQMLTEHA.1768@TK2MSFTNGP10.phx.gbl...*
>>>>> *Hi Jojo,*
>>>>>
>>>>> *On the server, network configuration. Make sure that RAS (Remote*
>> *Access*
>>>>> *Services) is added in the services. In the properties of RAS you*
>> *should*
>>> *be*
>>>>> *able to configure the RAS-setup. You should see the modemport and*
>>>> *configure*
>>>>> *it to at least answer calls. In Networkconfiguration on that RAS*
> *youo*
>>> *make*
>>>>> *sure that TCP/IP is checked and configured for whole network or*
just
>> *the*
>>>>> *server, and use DHCP to issue IP's to RAS-clients.*
>>>>>
>>>>> *Mind you, if you had to use the original SBS CD to add a service,*
> *you*
>>> *will*
>>>>> *have to re-apply SP6a and other hotfixes.*

>>>>>
>>>>> *XP Home can't join a domain and for RAS calling it is not necessary*
> *to*
>>> *do*
>>>>> *so. From that XP you will have to create a dialup connection and make*
> *sure*
>>>>> *that the domainoption is checked.*
>>>>>
>>>>> *You do know that SBS 4.5 is about to be banned from the support?*
How
>>> *about*
>>>>> *upgrading to SBS 2003 which will give you so much more features and*
>>>>> *easier*
>>>>> *maintainence?*
>>>>>
>>>>> *--*
>>>>> *Regards,*
>>>>>
>>>>> *Marina*
>>>>> *Microsoft SBS-MVP*
>>>>>
>>>>> *"jojo" <cgv_2000*SPAM*@yahoo.com> schreef in bericht*
>>>>> *news:uLGZ6\$KTEHA.1416@TK2MSFTNGP12.phx.gbl...*
>>>>>> *yes, he is home connecting via phone modem.*
>>>>>> *Also, Azetech say that it is server compatible and can answer*
>> *incoming*
>>>>>> *calls.*
>>>>>> *Can you tell me more about the rest of the setup, or point me in*
> *the*
>>>> *right*
>>>>>> *direction?*
>>>>>> *Do I need to make a new client disk for the XP computer after*
the
>>> *setup*
>>>> *is*
>>>>>> *done?*
>>>>>>
>>>>>>
>>>>>> *"Marina Roos [SBS-MVP]" <marina@roos.nodontwantspam.nl.com>*
wrote
> *in*
>>>>> *message*
>>>>>> *news:eJHXT1KTEHA.760@TK2MSFTNGP12.phx.gbl...*
>>>>>>> *Won't be a problem if that XP is at the boss's home.... Should*
> *be*
>>> *able*
>>>>> *to*
>>>>>>> *call in without any problem.*

>>>>>>
>>>>>> --
>>>>>> *Regards,*
>>>>>>
>>>>>> *Marina*
>>>>>> *Microsoft SBS-MVP*
>>>>>>
>>>>>> *"Dirk-Thomas Brown" <youhadtoask@hotmail.com> schreef in*
bericht
>>>>>> *news:uUB0FxEKTEHA.3720@TK2MSFTNGP10.phx.gbl...*
>>>>>> *Uh... XP Home?*
>>>>>>
>>>>>> *Dirk-Thomas*
>>>>>>
>>>>>> *"Marina Roos [SBS-MVP]" <marina@roos.nodontwantspam.nl.com>*
>> *wrote*
>>> *in*
>>>>>> *message*
>>>>>> *news:u5JdaiKTEHA.2372@TK2MSFTNGP11.phx.gbl...*
>>>>>>> *You would have to check on the aztech website if it is*
> *server*
>>>>>> *compatible*
>>>>>>> *and*
>>>>>>>> *able of answering calls. Then have a look at the RAS*
config
> *on*
>>>> *your*
>>>>>>> *server*
>>>>>>>> *where you will have to make some adjustments to allow*
> *calling*
>>> *in.*
>>>>>>>>
>>>>>>>> --
>>>>>>>> *Regards,*
>>>>>>>>
>>>>>>>> *Marina*
>>>>>>>> *Microsoft SBS-MVP*
>>>>>>>>
>>>>>>>> *"jojo" <cgv_2000*SPAM*@yahoo.com> schreef in bericht*
>>>>>>>> *news:%23u\$o\$GKTEHA.3844@TK2MSFTNGP11.phx.gbl...*
>>>>>>>>> *Modem Properties says it's a:*
>>>>>>>>> *Aztech MDP3858-U on com3*
>>>>>>>>>> *It came with the server....*
>>>>>>>>>>
>>>>>>>>>>
>>>>>>>>>>
>>>>>>>>>> *"Marina Roos [SBS-MVP]"*
> *<marina@roos.nodontwantspam.nl.com>*
>>>> *wrote*
>>>>> *in*
>>>>>>>> *message*

microsoft.public.backoffice.smallbiz: Re: Boss demands a connection

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