

Access will not open

Source:

<http://www.tech-archive.net/Archive/Access/microsoft.public.access.setupconfig/2004-05/0027.html>

From: Yutthana.P (*anonymous_at_discussions.microsoft.com*)

Date: 05/05/04

Date: Tue, 4 May 2004 20:17:43 -0700

>-----Original Message-----

>I recently reformatted my hard disk, and reinstalled
>Window ME. I installed from disks
>that came with the computer, Microsoft Works (including
>Word 2000), Picture It and Encarta.
>I installed Excel and Access from my Office 97
Professional
>disk. Excel works very well,
>but Access won't come up. Instead I get the message "Not
>licensed on this machine".
>I have been running Access on this machine for several
>years.
>The reference number on this disk is 53488-297-1140778-
>37270, the CD Key is 2978-1140778.
>What can I do to use Access?
>Karl Sanders
>
>.

>error message you may receive is:

Microsoft Access can't start because there is no license
for it on this machine.

To resolve this behavior, follow these steps:

Click Start, point to Find, and then click Files or
Folders.

In the Named box, type Hatten.ttf.

In the Look In box, type C:\Windows\Fonts or the path to
the Fonts folder on your computer. If you are not sure of
the font folder's location, open Windows explorer and
verify the directory where Windows is installed. Note: If
you are on Windows NT 4.0, the path may be C:\WINNT\Fonts

Click Find Now to start the search.

Under Name, right-click the Hatten.ttf file, and on the

microsoft.public.access.setupconfig: Access will not open

menu that appears, click Rename.

Change the name of the file to Hatten.sav.

NOTE: You can find the Hatten.ttf file in the Fonts folder under the name, Haettenschweiler

Insert your Access 97 or Office 97 CD into the CD-ROM or DVD-ROM drive.

Click Start, and then click Run.

Type the command to run the Microsoft Access Setup program and use the /y switch to reregister Access 97. For example, type:

D:\Setup.exe /y

In the Installation Maintenance Program dialog box, click Reinstall. The Setup program updates the system registry for Access. When Setup is finished, start Access.

NOTE: Following the steps in this procedure has the side effect of changing all the Start menu shortcuts to point back to the Office 97 programs. If you want to have the shortcuts point to the Office 2000 programs, run Office 2000 Setup in maintenance mode, and then click Repair. You can then select to repair the Start menu shortcuts.