

Re: Why can't I print reports on Citrix network?

Source:

<http://www.tech-archive.net/Archive/Access/microsoft.public.access.reports/2007-07/msg00806.html>

- *From:* <david@epsomdotcomdotau>
 - *Date:* Sun, 29 Jul 2007 16:29:37 +1000
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Printer set up is a bit obscure on Citrix. When properly set up, each user prints at his local printer, even though he is running on a server somewhere else. To do this, his printer driver is installed on the server each time he logs in. So you have to get the printer installation correct, as well as getting the profile correct.

Like in all network installations, Access is the first program to fail, and fails the worst, if there is any kind of problem.

Your report that only Access fails, and Access only fails for one user, is not unusual. There is no point testing from your profile, the problem is in the user permissions and profile.

Not normally anything you can do to Access to fix the problem unless you have reports set to print to a particular printer driver – that can cause problems..

(david)

"Jeff Stroope" <JeffStroope@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:CA8E0800-CFDE-439D-82B8-E1FBD08B08D0@xxxxxxxxxxxxxxxxxxxx

Hi,

I'm trying to help a user who is not able to print reports in an Access database. We are on a Citrix network. The user is a thin client. The database is on a network file server. When he tries to open a report, nothing happens. The queries and tables in the database all run fine and display properly. I think the reason the reports won't even preview is because the database doesn't "see" a printer, but maybe I'm wrong.

Anyway,

the user is able to print Word documents, but not Access reports. I went back to my computer (fat client), logged onto Citrix on the same server

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that

the user is on and I have no trouble previewing or printing the reports

from

the database. Does anyone know what's going on here? Is this an Access problem or a networking problem?

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Thanks,

Jeff