

Re: Exceptional Error – Custom Menus deleted at startup of Access

Source:

<http://www.tech-archive.net/Archive/Access/microsoft.public.access.formscoding/2005-08/msg03015.html>

- *From:* Nabeel <Nabeel@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sat, 27 Aug 2005 14:57:21 -0700
-

Hi,

I think you haven't read what I had posted and replied earlier carefully.
You just mis-understood what I had mentioned in my post.

Therefore, I suggest you to go through my reply to your first message (on 8/26/2005 6:54 AM PST) ONCE AGAIN ! There I had mentioned VERY CLEARLY that :
* "Yes, the machine which are generating these errors have ALL updates and patches installed for Microsoft Office 2000."

and I had continued my message as :

* "Apart of this other machines which are NOT generating this error has similar patches updated and Office 2000 has been installed and updated from the same source and installers..."

These 2 sentences CLEARLY state that I am saying that I have updated both machines (which are generating or not generating errors) with SIMILAR LATEST AVAILABLE PATCHES ! OK...

And more precisely I should say that I have "Microsoft Office 2000 Professional edition with Service Release 3" updated with all available patches from www.office.microsoft.com as on Aug-26-2005 ! Ok

Regarding your point : >>>

* "If updates would be making this kind of problems then why other machines are NOT generating this error in Microsoft Access 2000."

I again suggest you to read my message in sequence as I have written it. If you had read this sentence with the prior one you must have found why I had written it... To clarify it more, I should make it easy for you : "I said that : I had updated SIMILAR patches on ALL machines, therefore If updates would be making this kind of problems then why other machines are NOT generating this error in Microsoft Access 2000. (as ALL machines have SAME PATCHES INSTALLED.. OFFICE+JET)"

Re: Exceptional Error – Custom Menus deleted at startup of Access

See, I dunt want to comment alot on your logical point of view regarding Microsoft updates etc. I just want to say that if updates and service packs were that efficient and foolproof, then WHY SHOULD MICROSOFT RELEASED ROLLUP FOR WINDOWS 2000 SP 4 :-) after soo long...Anyways, leave it ! let's try to solve the real problem. See, Iam also very concious about UPDATING softwares all the times, that's why I had updated ALL microsoft Products including Windows/Office and MDAC/Jet to it's latest availabe ONLINE patches as on Aug-26-2005.

I also like to mention that I had already done all the routine checkpoint tasks like checking the references and making Menus again or using a blank database and making or importing menu's in new database. I had posted this exceptional case after trying all these routine processess.

I think I have tried to clarify most of the point to you, Iam still no where near solution, buddy. I still hope to have something that could solve this problem for me.

I appreciate that you are the only one who had got the courage to reply to my post as yet.

thanks,
Nabeel Shahid.

"Albert D.Kallal" wrote:

> "Nabeel" <Nabeel@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
> news:8A670B41-20D7-42B1-B2DD-DEC36B433C3C@xxxxxxxxxxxxxxxxxxxxx
>> Yes, the machine which are generating these errors have all updates and
>> patches installed for Microsoft Office 2000.
>
> And also the updates to jet? correct?
>
>>
>> If updates would be making this kind of problems then why other machines
>> are
>> NOT generating this error in Microsoft Access 2000.
>
> Hum, I don't understand the above statement at all???? I in no way hinted or
> implied that installing the updates would break things. Are you now saying
> that installing the updates on machines is what caused the problem? If I
> read you correct, you said that some machines have the updates, and are

Re: Exceptional Error – Custom Menus deleted at startup of Access

- > fine, and other machines that have the updates don't work. So, why, how, or
- > when would one logically make the conclusion that installing the updates
- > would break things? If I have compete miss–read your post, please to clearly
- > this to me, but I don't understand your response above at all? I did not
- > hint, or imply or say that installing the updates would be a source of
- > problems. In 99% of the cases, it is the LACK OF updates and bug fixes that
- > have been applied that causes problems.
- >
- > I would try importing all objects into a new blank file. I would also try
- > testing this as a mde to see if that helps.
- >
- > I would also try compiling the mdb on one of those target pc's that don't
- > work. Can they create a mde ok? (this will narrow down references problems).
- > Does the mde work ok?
- >
- > So, the ONLY thing we can conclude right now is that something is different
- > on those problem machines, but we don't know what (do you deploy office with
- > user profiles via a domain sever?) . So, first, make sure all machines are
- > same version of ms–access (ie: same patch level), and also for JET. You
- > mentioned that you checked and ensured that all machines are the same
- > patched version for both access AND jet (very important to update JET also).
- > Assuming this is done, then the next thing is to check references. A quick
- > way is via my suggestions to try and compile the mdb to a mde ON THE
- > problem machine.
- >
- > The above things are what I would try first. If compiling and creating a
- > mde works fine on the problem machine, but still does not show the menu,
- > then perhaps security, or restrictions on the registry are at play here.
- >
- > If none of the above tests result in the mde not compiling (this would be
- > good!..then you can hunt down a reference problem!), then we got a difficult
- > problem, and I don't have a solution.
- >
- > At this point, if none of the above bears any fruit, then I would look at:
- >
- > Does the machine have multiple versions of access?
- > Does the office 2000 installer "display" when it is launched (a sure
- > sign that things are messed up).
- > Are you running some virus protection software?
- >
- >
- > ---
- > Albert D. Kallal (Access MVP)
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- **Follow-Ups:**
 - ◆ **Re: Exceptional Error – Custom Menus deleted at startup of Access**
◇ From: Albert D.Kallal

- **References:**
 - ◆ **Exceptional Error – Custom Menus deleted at startup of Access !**
◇ From: Nabeel
 - ◆ **Re: Exceptional Error – Custom Menus deleted at startup of Access !**
◇ From: Albert D.Kallal
 - ◆ **Re: Exceptional Error – Custom Menus deleted at startup of Access**
◇ From: Nabeel
 - ◆ **Re: Exceptional Error – Custom Menus deleted at startup of Access**
◇ From: Albert D.Kallal

- Prev by Date: **Re: Using the "Screen" method**
- Next by Date: **Re: Change the back color of a Tab Control**
- Previous by thread: **Re: Exceptional Error – Custom Menus deleted at startup of Access**
- Next by thread: **Re: Exceptional Error – Custom Menus deleted at startup of Access**
- Index(es):
 - ◆ **Date**
 - ◆ **Thread**