

Re: HELP! Drop Down missing information

Source: <http://www.tech-archive.net/Archive/Access/microsoft.public.access.forms/2007-11/msg00737.html>

- *From:* CT3or4 <CT3or4@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 19 Nov 2007 12:31:00 -0800
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Thanks Allen. I was hoping for a less time-consuming fix but anything is welcome after several days of stumbling.

Sys Admin friend has advised me often in the past to "update only when the app won't work anymore;" I guess I'll have to be a better listener.

See also: Subject: "Combobox record source query results not visible in form" <CT3or4@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message

news:1E25600C-E867-4459-A2C3-20ADBF3F8235@xxxxxxxxxxxxxxxxx

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CT3or4

"Allen Browne" wrote:

Choose About... on the Help menu.

Does it now say:
Access 2003 SP3

If so, the solution might be to uninstall Office 2003, turn off automatic updates, and only install the updates to SP2. There are problems with combos in SP3.

—
Allen Browne – Microsoft MVP. Perth, Western Australia
Tips for Access users – <http://allenbrowne.com/tips.html>
Reply to group, rather than allenbrowne at mvps dot org.

"Janis in Minnesota" <JanisinMinnesota@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:5CB773C1-3F69-4635-BD50-902EACEE3B05@xxxxxxxxxxxxxxxxx

I have a customer using an application that has a few drop down combo boxes.
The main one is a drop down which is a search and displays 12 pieces of

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information :File Nbr, Customer, Date, Product, Masterbill, House Bill,
Nbr
Pieces . . .

Suddenly this morning, the user clicks on the drop down, NONE of the customer information appears anymore! NOTHING has been changed with the application. When the user goes to Customer Maintenance, the drop down for it doesn't display either, although there are numerous records in the drop down, none of the info displays.

However, just because the data isn't visible, if you click on a record, info pops up.

I have no idea where to begin – other than reboot the server (where the data is sitting on) as well as the user's pc. I have compacted/repared the data (all using ms 2003). There are 5 other users who do not have this problem.

Ideas? SOLUTIONS? :)

Thanks in advance for ANY information!

Janis