

Access 2000 on Win XP Workstation – Printing Problems

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My apologies in advance for the lengthy post.

I have a number of Access 2000 applications installed on XP Professional (SP2) workstations. The users that login to the workstations are standard users (not power users) and as such I have had to apply permissions (Change) to the local folder containing the Access files during installation (as an administrator).

The applications generally work fine with a couple of exceptions. In one, the application generates an error when attempting to go to the next record using the recordset nav bar. In all instances the applications get a "memory cannot be read" error when attempting to preview or print a report.

So far to try and determine the cause of the problem, I have made my domain user a member of the "power users" group and rerun the application and all works well. I then removed the user from the "power users" group and rerun the application and the functionality still works.

To determine if the change was a setting in the user profile, I logged into a second workstation as the same user, ran the applications and back to the same problem. Once again I made the user a member of the "power users" group on the second workstation and reran the application and all is well. I removed the user from the "power users" group and still the applications are fine. This would indicate it is not a setting that is transportable through the users roaming profile.

It could be a setting in the HKLM hive but I have done a comparison between a good and bad workstation and the hklm\software\microsoft\office keys are identical. I have also looked to see if a folder or file was created thinking that if the folder or file now exists then anyone can refer to it afterwards but did not find anything.

Does anyone have any suggestions. My appreciation in advance.

Regards
Bill